

by FAX: +49 (0) 6659 915 47-10  
or by E-Mail: info@midas-gmbh.de



## Notification of a transport damage

We pack our shipment with care. If you notice any damage, please notify promptly the transporter (DHL, Carrier, parcel service) and report your claim for damage compensation.

**Please take care of these instructions!**

Date: \_\_\_\_\_

Forwarder/parcel service: \_\_\_\_\_ Customer: \_\_\_\_\_

**Visible damage (immediate notification period)**

Transport damage visible? Damaged wrapping foil?  
Palette cracked or pressed?

If so, please ensure that the driver of the vehicle  
confirms the damage on the waybill/Delivery note,  
incl. licence plate.  
Even if the packaging is not damaged, please check  
the content immediately!

Please provide photos of the damage!

**Hidden damage (immediate notification period)**

Please provide photos of the damage!

Description of transport damage:

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### Supporting documents:

- Delivery note
- Forwarder handover document
- Photos

Without the documents there is no proper loss adjustment possible!

Thank you for your understanding!

Your MIDAS-Team