

by FAX: +49 (0) 6659 915 47-10
or by E-Mail: welcome@midas-gmbh.de



Notification of a transport damage

We pack our shipment with care. If you notice any damage, please notify promptly the transporter (DHL, Carrier, parcel service) and report your claim for damage compensation.

Please take care of these instructions!

Date: _____

Forwarder / parcel service: _____ Customer: _____

Visible damage (immediate notification period)

Transport damage visible? Damaged wrapping foil?
Palette cracked or pressed?

If so, please ensure that the driver of the vehicle
confirms the damage on the waybill/Delivery note,
incl. licence plate.
Even if the packaging is not damaged, please check
the content immediately!

Please provide photos of the damage!

Hidden damage (immediate notification period)

Please provide photos of the damage!

Description of transport damage:

Supporting documents:

- Delivery note
- Forwarder handover document
- Photos

Without the documents there is no proper loss adjustment possible!

Thank you for your understanding!

Your MIDAS-Team